



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.cigna.com/individuals-families/california](http://www.cigna.com/individuals-families/california) or by calling **1-800-Cigna24**.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	<p><b>\$5,500 person /\$11,000 family</b> for participating providers.</p> <p><b>\$12,500 person/\$25,000 family</b> for non-participating providers</p> <p>Doesn't apply to: preventive care, copay benefits, child dental care and eye exam</p>	<p><b>This plan is currently pending regulatory approval.</b></p> <p>You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1<sup>st</sup>). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u>.</p>
Are there other <u>deductibles</u> for specific services?	No	You don't have to meet <u>deductibles</u> for specific services, but use the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket limit</u> on my expenses?	Yes, <b>\$6,350 person/\$12,700 family</b> for participating providers. <b>\$25,000 person/\$50,000 family</b> for non-participating providers.	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premium, balance-billed charges, penalties for failure to obtain pre-authorization for services, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Is there an overall annual limit on what the plan pays?	No	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits
Does this plan use a <u>network of providers</u> ?	Yes. For a list of participating providers, see <a href="http://www.myCigna.com/ifp-providers">www.myCigna.com/ifp-providers</a> or call 1-800-Cigna24	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this


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V1\_2015\_CA\_IND\_BRONZE\_Health Flex 5500\_SBC

**Cigna Health & Life Insurance Company: myCigna Health Flex 5500 Coverage Period: 1/1/2015-12/31/15**  
**Summary of Benefits and Coverage: What this Plan Covers & What it Costs Coverage for: Individual & Family | Plan Type: LCP**

		plan pays different kinds of <b>providers</b> .
<b>Do I need a referral to see a <u>specialist</u>?</b>	No. You don't need a referral to see a specialist	You can see the <b>specialist</b> you choose without permission from this plan
<b>Are there services this plan doesn't cover?</b>	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <b>excluded services</b> .

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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
  - **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
  - The amount the plan pays for covered services is based on the **allowed amount**. If a non-participating **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
  - This plan may encourage you to use participating **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions
<b>If you visit a health care <u>provider's</u> office or clinic</b>	Primary care visit to treat an injury or illness	\$30 1 <sup>st</sup> 2 visits then 40% co-ins	50% co-insurance	Copay for visits 1-2 per year; then deductible applies; 40% coins after ded.
	Specialist visit	\$60 1 <sup>st</sup> 2 visits then 40% co-ins	50% co-insurance	Copay for visits 1-2 per year; then deductible applies; 40% coins after ded.
	Other practitioner office visit	\$30 1 <sup>st</sup> 2 visits then 40% co-ins	50% co-insurance	Copay for visits 1-2 per year; then deductible applies; 40% coins after ded.
	Preventive care/screening/immunization	No charge	50% co-insurance	-----None-----
<b>If you have a test</b>	Diagnostic test (x-ray, blood work)	40% co-insurance	50% co-insurance	-----None-----
	Imaging (CT/PET scans, MRIs)	40% co-insurance	50% co-insurance	\$60 penalty for no pre-authorization

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Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions
<b>If you need drugs to treat your illness or condition</b>  More information about <u>prescription drug coverage</u> is available at <a href="http://www.cigna.com/ifp-drug-list">www.cigna.com/ifp-drug-list</a>	Preferred Generic drugs	Retail: \$4 copay Mail: \$10 copay	Retail: 50% co-ins Mail: not covered	Coverage limited to a 30-day supply (retail) and a 90-day supply (mail)
	Non-preferred Generic drugs	Retail/Mail: 40% co-insurance	Retail: 50% co-ins Mail: not covered	Coverage limited to a 30-day supply (retail) and a 90-day supply (mail)
	Preferred brand drugs	Retail/Mail: 40% co-insurance	Retail: 50% co-ins Mail: not covered	Coverage limited to a 30-day supply (retail) and a 90-day supply (mail)
	Non-preferred brand drugs	Retail/Mail: 50% co-insurance	Retail: 50% co-ins Mail: not covered	Coverage limited to a 30-day supply (retail) and a 90-day supply (mail)
	Specialty drugs	Retail: 40% co-ins Mail: 30% co-ins	Retail: 50% co-ins Mail: not covered	Coverage limited to a 30-day supply (retail) and a 90-day supply (mail). Prior auth required for select drugs
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	40% co-insurance	50% co-insurance	-----None-----
	Physician/surgeon fees	40% co-insurance	50% co-insurance	\$60 penalty for no pre-authorization.
<b>If you need immediate medical attention</b>	Emergency room services	40% co-insurance	40% co-insurance	-----None-----
	Emergency medical transportation	40% co-insurance	40% co-insurance	-----None-----
	Urgent care	\$75 copay	50% co-insurance	-----None-----
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	40% co-insurance	50% co-insurance	\$500 penalty for no pre-authorization
	Physician/surgeon fee	40% co-insurance	50% co-insurance	-----None-----

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Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions
<b>If you have mental health, behavioral health, or substance abuse needs</b>	Mental/Behavioral health outpatient services	40% co-insurance	50% co-insurance	-----None-----
	Mental/Behavioral health inpatient services	40% co-insurance	50% co-insurance	\$500 penalty for no pre-authorization
	Substance use disorder outpatient services	40% co-insurance	50% co-insurance	-----None-----
	Substance use disorder inpatient services	40% co-insurance	50% co-insurance	\$500 penalty for no pre-authorization.
<b>If you are pregnant</b>	Prenatal care in any trimester, and first post-partum visit	No charge Deductible waived	50% co-insurance	-----None-----
	Delivery and all inpatient services	40% co-insurance	50% co-insurance	\$500 penalty for no pre-authorization
<b>If you need help recovering or have other special health needs</b>	Home health care	40% co-insurance	50% co-insurance	Coverage limited to 100 visits/year. \$60 penalty for no pre-authorization
	Rehabilitation services	40% co-insurance	50% co-insurance	-----None-----
	Habilitation services	40% co-insurance	50% co-insurance	-----None-----
	Skilled nursing care	40% co-insurance	50% co-insurance	\$500 penalty for no pre-authorization
	Durable medical equipment	40% co-insurance	50% co-insurance	-----None-----
	Hospice service	40% co-insurance	50% co-insurance	\$500 penalty for no pre-authorization
<b>If your child needs dental or eye care</b>	Eye exam	No charge Deductible waived	50% co-insurance	Coverage is limited to 1 exam/year
	Glasses	No charge Deductible waived	Not covered	Coverage is limited to 1 pair of glasses/year
	Dental check-up	No charge Deductible waived	No charge	-----None-----

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## Excluded Services & Other Covered Services:

### Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Cosmetic surgery
- Dental care (Adult)
- Hearing aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care

### Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Acupuncture
- Bariatric surgery
- Chiropractic care
- Weight loss programs

## Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 1-800-Cigna24.

You may also contact your state insurance department at 1-800-927-HELP (4357) or at [www.insurance.ca.gov](http://www.insurance.ca.gov).

## Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance.

For questions about your rights, this notice, or assistance, you can contact: California Department of Insurance, Consumer Communications Bureau Health Unit, 300 South Spring Street, South Tower, Los Angeles, CA 90013 or 1-800-927-HELP (4357) or 1-800-482-4833 TDD or [www.insurance.ca.gov](http://www.insurance.ca.gov)

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Additionally, a consumer assistance program can help you file your appeal. Contact the California Department of Managed Health Care Help Center at 1-888-466-2219.

### **Does this Coverage Provide Minimum Essential Coverage?**

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

### **Does this Coverage Meet the Minimum Value Standard?**

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-244-6224.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-244-6224.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-244-6224.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-244-6224.

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*—————

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## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



### This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$1,860
- Patient pays \$5,680

#### Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
<b>Total</b>	<b>\$7,540</b>

#### Patient pays:

Deductibles	\$4,500
Copays	\$50
Coinsurance	\$1,100
Limits or exclusions	\$30
<b>Total</b>	<b>\$5,680</b>

### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,000
- Patient pays \$1,400

#### Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
<b>Total</b>	<b>\$5,400</b>

#### Patient pays:

Deductibles	\$800
Copays	\$300
Coinsurance	\$0
Limits or exclusions	\$300
<b>Total</b>	<b>\$1,400</b>

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## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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