

Atlas Relief

Descriptions of Services

I. SECURITY ADVICE

Members can access On Call's Global Security Specialist (GSS) for advice, guidance, and assistance on any security related questions or concerns. This includes advice for specific security concerns, identification of key local resources (e.g. embassies, consulates, police stations, hospitals, shelters), information on geo-political events that could impact operations or travel itineraries, and guidance documents to reference during emergencies.

II. CONCIERGE SERVICES

On Call will provide arrangements for the following services using publicly available methods. These services do not provide exclusive access. They are designed to be used by members who wish to take part in the services without the logistical hassle of setting up participation. All costs associated with the services themselves are the responsibility of the member.

Pre-Trip Assistance On Call shall provide information on travel destinations, city profiles, weather, special events, ATM locations, currency exchange rates, immunization and passport requirements, and related services.

Airline Reservations On Call shall provide air travel accommodations to destinations worldwide. All costs associated with this service are the responsibility of the member.

Hotel Accommodations On Call shall offer recommendations on hotels worldwide and book reservations if requested by the member. All costs associated with this service are the responsibility of the member.

Rental Car Reservations On Call shall provide worldwide reservations through most major rental car agencies. All costs associated with this service are the responsibility of the member.

Meet-and-Greet Services On Call shall arrange pick-ups of friends, family members, or business associates at airports or other common carrier destinations by limousine personnel. All costs associated with this service are the responsibility of the member.