



TOKIO MARINE  
HCC



# Atlas Travel<sup>®</sup>

The Atlas Travel plan from Tokio Marine HCC – MIS Group (MIS Group), a member of Tokio Marine HCC, is with you almost anywhere in the world you may travel for vacation, study abroad, corporate travel, or mission work.

# Why Choose Atlas Travel®?

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Whatever your reason, international travel should be a pleasant experience. Complications and emergencies such as illness, injury, and natural disasters are a fact of life. While we hope none of these incidents happen, we're here to help if they do.

That's why Atlas Travel provides coverage for unexpected medical expenses as well as emergency travel benefits and multilingual travel assistance services.

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## **Do I need travel medical insurance?**

Many times the primary medical insurance in your home country offers little or no coverage for medical expenses incurred as you travel outside of your home country. Atlas Travel provides international coverage as well as important benefits like Emergency Medical Evacuation, Hospital Room and Board, and Crisis Response for kidnap and ransom situations abroad

**For more information about Atlas Travel, please visit [hccmis.com](http://hccmis.com).**

## **After purchasing coverage, how can I trust the company to be there if I need them?**

Tokio Marine HCC – MIS Group, headquartered in the United States in Indianapolis, Indiana, is a full-service company offering international medical insurance designed to meet needs of consumers worldwide.

Tokio Marine HCC is a leading specialty

insurance group conducting business in approximately 180 countries and underwriting more than 100 classes of specialty insurance. Headquartered in Houston, Texas, the company is made up of highly entrepreneurial teams equipped to underwrite special situations, companies, and individuals acting independently to deliver effective solutions. Our products and capabilities set the standard for the industry, as many of our nearly 2,500 employees are industry-leading experts. Tokio Marine HCC is part of Tokio Marine, a premier global company with a market cap of approximately \$30 billion.\*

Tokio Marine HCC holds a financial strength rating of AA- for Standard & Poor's and Fitch Ratings and A++ (Superior) by A.M. Best Company.

**For more information about Atlas Travel, please visit [hccmis.com](http://hccmis.com).**

\*At the time of printing. For more information on these ratings, please visit: [www.standardandpoors.com](http://www.standardandpoors.com), [www.ambest.com](http://www.ambest.com), and [www.fitchratings.com](http://www.fitchratings.com).



## Atlas Travel Schedule of Benefits and Limits

PLAN DETAILS	
Deductibles	\$0, \$100, \$250, \$500, \$1,000, \$2,500, or \$5,000 per certificate period.
Overall Maximum Limit	Age 80 or older - \$10,000; Age 70 to 79 - \$50,000, \$100,000, or \$150,000; All others - \$50,000, \$100,000, \$250,000, \$500,000, \$1,000,000, or \$2,000,000.
Coinsurance	We will pay 100% of eligible expenses after the deductible up to the overall maximum limit.
<b>Eligible expenses are subject to deductible, overall maximum limit, and are per certificate period unless specifically indicated otherwise.</b>	
BENEFIT	LIMIT
Hospital Room and Board	Average semi-private room rate, including nursing services.
Local Ambulance	Usual, reasonable and customary charges when covered illness or injury results in hospitalization as inpatient.
Intensive Care Unit	Up to the overall maximum limit.
Emergency Room Co-payment	<p><b>Claims incurred in the U.S.</b></p> <p>You shall be responsible for a \$200 co-payment for each use of emergency room for an illness unless you are admitted to the hospital.</p> <p>There will be no copayment for emergency room treatment of an injury.</p> <p><b>Claims incurred outside the U.S.</b></p> <p>No co-payment</p> <p><b>Claims incurred in the U.S.</b></p> <p>For each visit, you shall be responsible for a \$15 co-payment – co-payment is waived for members with a \$0 deductible – not subject to deductible</p> <p><b>Claims incurred outside the U.S.</b></p> <p>No co-payment</p>
Urgent Care Center Co-payment	<p>No co-payment</p> <p>Up to \$50 maximum per day. Must be ordered in advance by a physician.</p> <p>Up to the overall maximum limit.</p> <p>Age 70 to 79: Up to the overall maximum limit or \$100,000, whichever is lower.</p>
Outpatient Physical Therapy and Chiropractic Care	Up to \$50 maximum per day. Must be ordered in advance by a physician.
All Other Eligible Medical Expenses	Up to the overall maximum limit.
Acute Onset of Pre-existing Condition (excludes chronic and congenital conditions) (only available to members under age 80)	Under age 70: Up to the overall maximum limit.
Emergency Dental (Acute Onset of Pain)	Up to \$25,000 lifetime maximum for Emergency Medical Evacuation.
Emergency Eye Exam for a Covered Loss	Up to \$300 – <i>not subject to deductible</i>
Emergency Eye Exam for a Covered Loss	Up to \$150. \$50 deductible per occurrence (plan deductible is waived).
EMERGENCY TRAVEL BENEFITS	LIMIT
Emergency Medical Evacuation	Up to \$1,000,000 lifetime maximum, except as provided under Acute Onset of Pre-existing Condition. – <i>not subject to deductible or overall maximum limit</i>
Return of Minor Children	Up to \$50,000 – <i>not subject to deductible</i>
Pet Return	Up to \$1,000 – <i>not subject to deductible</i>
Repatriation of Remains	Equal to the elected overall maximum limit - <i>not subject to deductible or coinsurance</i>
Emergency Reunion	This limit is for this benefit only and is not included in or subject to the overall maximum limit.
Natural Disaster – Replacement Accommodations	Up to \$100,000, subject to a maximum of 15 days – <i>not subject to deductible</i>
Trip Interruption	Up to \$250 a day for 5 days – <i>not subject to deductible</i>
Trip Interruption	Up to \$10,000 – <i>not subject to deductible</i>
Travel Delay	Up to \$100 a day after a 12-hour delay period requiring an unplanned overnight stay. Subject to a maximum of 2 days. – <i>not subject to deductible</i>
Lost Checked Luggage	Up to \$1000 – <i>not subject to deductible</i>
Lost or Stolen Passport/Travel Visa	Up to \$100 – <i>not subject to deductible</i>
Political Evacuation	Up to \$100,000 lifetime maximum – <i>not subject to deductible</i>
Accidental Death & Dismemberment ( <i>excludes loss due to common carrier accident</i> )	<p><b>Ages 18 through 69</b></p> <p>Lifetime Maximum - \$25,000</p> <p>Death - \$25,000</p> <p>Loss of 2 Limbs - \$25,000</p> <p>Loss of 1 Limb - \$12,500</p> <p><b>Under age 18</b></p> <p>Lifetime Maximum - \$5,000</p> <p>Death - \$5,000</p> <p>Loss of 2 Limbs - \$5,000</p> <p>Loss of 1 Limb - \$2,500</p> <p><b>Ages 70 through 74</b></p> <p>Lifetime Maximum - \$12,500</p> <p>Death - \$12,500</p> <p>Loss of 2 Limbs - \$12,500</p> <p>Loss of 1 Limb - \$6,250</p> <p><b>Ages 75 and older</b></p> <p>Lifetime Maximum - \$6,250</p> <p>Death - \$6,250</p> <p>Loss of 2 Limbs - \$6,250</p> <p>Loss of 1 Limb - \$3,125</p>
\$250,000 maximum benefit any one family or group. – <i>not subject to deductible or overall maximum limit</i>	<p>Optional Accidental Death &amp; Dismemberment Rider (only available to members age 18 through age 69)</p> <p><i>Lifetime Maximum - \$25,000</i></p> <p><i>Death - \$25,000</i></p> <p><i>Loss of 2 Limbs - \$25,000</i></p> <p><i>Loss of 1 Limb - \$12,500</i></p> <p><i>- not subject to deductible or overall maximum limit</i></p>
Common Carrier Accidental Death	
Ages 18 through 69	\$50,000
Under age 18	\$10,000
Ages 70 through 74	\$25,000
Ages 75 and older	\$12,500
	<p><i>Subject to a maximum of \$250,000 any one family or group.</i></p> <p><i>- not subject to deductible or overall maximum limit</i></p>
Crisis Response - Ransom, Personal Belongings, and Crisis Response Fees and Expenses	<p>Up to \$10,000 – <i>not subject to deductible or overall maximum limit</i></p> <p>Optional Crisis Response buy-up with Natural Disaster Evacuation Coverage. \$90,000 per certificate period, with \$10,000 maximum for Natural Disaster Evacuation.</p>
Hospital Indemnity	<p>\$100 per day of inpatient hospitalization – <i>not subject to deductible</i></p> <p>Up to:</p> <p>\$25,000 lifetime maximum</p> <p>\$25,000 third person injury</p> <p>\$25,000 third person property</p> <p>\$2,500 related third person property</p> <p>– <i>not subject to deductible or overall maximum limit</i></p> <p>Optional Personal Liability Rider of up to \$75,000 Lifetime max.</p> <p>– <i>not subject to deductible or overall maximum limit</i></p>
Personal Liability	<p>Up to \$1,500 – <i>not subject to deductible</i></p>
Beside Visit	Up to \$1,500 – <i>not subject to deductible</i>
Border Entry Protection	Up to \$500 if traveling on a valid B-2 visa and denied entrance at the U.S. border – <i>not subject to deductible</i>

# What's Covered by Atlas Travel®?

## International Coverage

### Emergency Medical Evacuation and Emergency Reunion

Would you know what to do if you found yourself in a life-threatening situation far from home? Tokio Marine HCC- MIS Group is experienced in arranging emergency medical evacuations. Atlas Travel will cover eligible expenses necessary to transport you from an initial treating facility to the nearest hospital qualified to treat your life-threatening condition. We also understand the importance of family support in these difficult situations. Atlas Travel will also cover the transportation, lodging, and meal costs for a relative to join you after a covered emergency medical evacuation, up to the lifetime limit.

### Repatriation of Remains

What would your family do if disaster strikes while you are away from home? The death of a loved one is never easy, no matter the circumstances. In the unfortunate event of your death while traveling abroad, Atlas Travel will arrange for and cover eligible costs associated with the repatriation of your remains.

### Return of Minor Children

If you are expected to be hospitalized for more than 36 hours due to a covered injury or illness and covered children under 18 years of age will be left unattended as a result, Atlas Travel will cover the eligible transportation cost for the children to return home.

### Terrorism

In these turbulent times, the risk of a terrorist attack is a reality. If you are in the wrong place at the wrong time, and the country or region you're visiting is NOT under a level 3 or level 4 travel advisory, Atlas Travel offers coverage for eligible medical expenses resulting from those acts. Coverage excludes countries or regions for which the U.S. Department of State has issued a level 3 ("reconsider travel") or level 4 ("do not travel") advisory in the 6 months prior to your arrival date.

### Political Evacuation

If, during the coverage period and after your arrival, the U.S. Department of States issues a level 3 or level 4 travel advisory for your destination country, Atlas Travel will coordinate your alternate departure arrangements from that country and cover eligible associated costs.

### Natural Disaster – Replacement Accommodations

Natural disasters can happen anywhere and at any time. If a natural disaster occurs on your trip, causing you to become displaced from your planned and paid accommodations, Atlas Travel will provide relief of a maximum of \$250 a day for 5 days to help cover the costs of alternative accommodations.

## Atlas Travel\* Quality Benefits

### Acute Onset of Pre-Existing Conditions

Atlas Travel provides a limited benefit up to the medical coverage lifetime maximum for eligible medical expenses. If you are younger than 80, you may be covered for an acute onset of a pre-existing condition. This also includes up to a \$25,000 lifetime maximum for emergency medical evacuation.

An acute onset of a \*\*pre-existing condition is a sudden and unexpected outbreak or recurrence of a pre-existing condition which occurs spontaneously and without advance warning either in the form of physician recommendations or symptoms. Treatment

must be obtained within 24 hours of the sudden and unexpected outbreak or recurrence. Chronic and congenital conditions are excluded from coverage.

### Hospitalization and Outpatient Treatment

If a covered illness or injury requires hospitalization, the plan provides coverage for eligible costs associated with hospitalization, including intensive care unit and outpatient treatment.

### Sports Coverage

Atlas Travel includes coverage for eligible injuries and illnesses that could occur while participating in many popular vacation sports- skiing and snowboarding (recreational downhill and/or cross country), snorkeling, water skiing, and others - at no additional cost. Certain extreme sports are excluded from coverage.

### Complications of Pregnancy

Atlas Travel offers coverage for complications of pregnancy during the first 26 weeks of gestation.

### Crisis Response

Atlas Travel offers up to \$10,000 (or up to \$100,000 if \*\*additional coverage is selected) to offset costs associated with kidnapping, such as ransom, crisis response expenses, and loss of personal belongings. This benefit includes access to the services of Unity Crisis Group for advice, coordination with law enforcement, and negotiations during a kidnapping.

### Personal Liability

Atlas Travel offers up to \$25,000 (or up to \$100,000 if additional coverage is selected) to offset the following types of court-entered eligible judgments or approved settlements incurred by the member:

- Third-party injury;
- Damage/loss of a third party's personal property;
- Damage/loss of a related third party's personal property.

\*The description of coverage in these pages is for informational purposes only. Actual coverage will vary based the terms and conditions of the policy issued. The information described herein does not amend or otherwise affect the terms and conditions of any insurance policy issued by Tokio Marine HCC -MIS Group or its affiliates. In the event that a policy is inconsistent with the information described herein, the language of the policy will take precedence.

\*\*A pre-existing condition is any condition:

- for which medical advice, diagnosis, care, or treatment was recommended or received within 2 years prior to your effective date of coverage
- which would cause a reasonably prudent person to seek medical advice, diagnosis, care, or treatment within 2 years prior to your effective date of coverage
- that existed (with reasonable medical certainty) with 2 years prior to your effective date of coverage, whether or not it was known to you

\*\*\*A buy-up of an additional \$90,000 is available for selection, which includes the added benefit of a \$10,000 maximum for natural disaster evacuation.

# Enrollment and Filing a Claim

## Home Country Coverage

### Incidental Home Country Coverage

For individuals with U.S. as home country, for every three month period during which the member is covered hereunder, medical expenses incurred in the U.S. are covered up to a maximum of 15 days for any three month period.

For individuals with a home country other than the U.S., for every three month period during which the member is covered hereunder, medical expenses incurred in the member's home country are covered up to a maximum of 30 days for any three month period.

Any benefit accrued under a single 3 month period does not accumulate to another period. Failure of the member to continue his or her international trip or the member returning to their home country for the sole purpose of

obtaining treatment for an illness or injury that began while traveling shall void any home country coverage provided under the terms of this agreement.

### Benefit Period Medical Coverage

While the certificate is in effect, the benefit period does not apply. Upon termination of the certificate, underwriters will pay eligible medical expenses, as defined herein, for up to 90 days. This period begins on the first day of diagnosis or treatment of a covered injury or illness incurred while the member was outside his or her home country and while the certificate was in effect. The benefit period applies only to eligible medical expenses related to the injury or illness that began while the certificate was in effect.

### Enrollment

You may access the online quoting and purchasing system or you may complete an application and mail or fax along with your payment to your agent or to Tokio Marine HCC- MIS Group.

### Claim Filing

You may file a claim by submitting a Claimant's Statement and Authorization Form. This form may be found online,

in Client Zone, or you may contact Tokio Marine HCC – MIS Group for a copy. Complete the form, attach all itemized invoices and payment receipts, and send them to the address shown on the Claimant's Statement and Authorization form.

Patient Protection and Affordable Care Act ("PPACA"): This insurance is not subject to, and does not provide certain insurance benefits required by the United States' Patient Protection and Affordable Care Act ("PPACA"). PPACA requires certain US citizens or US residents to obtain PPACA compliant health insurance, or "minimum essential coverage." PPACA also requires certain employers to offer PPACA compliant insurance coverage to their employees. Tax penalties may be imposed on U.S. residents or citizens who do not maintain minimum essential coverage, and on certain employers who do not offer PPACA compliant insurance coverage to their employees. In some cases, certain individuals may be deemed to have minimum essential coverage under PPACA even if their insurance coverage does not provide all of the benefits required by PPACA. You should consult your attorney or tax professional to determine whether this policy meets any obligations you may have under PPACA.

Atlas Travel is underwritten by Lloyd's. Tokio Marine HCC - Medical Insurance Services Group (MIS Group) is a service company and a member of the Tokio Marine HCC group of companies. Tokio Marine HCC - MIS Group has authority to enter into contracts of insurance on behalf of the Lloyd's underwriting members of Lloyd's Syndicate 4141, which is managed by HCC Underwriting Agency Ltd.





## Outstanding Customer Service

### Client Zone and World Service Center

Tokio Marine HCC- MIS Group Client Zone is an online account management and resource tool available to:

- Extend coverage and reprint ID cards
- Obtain details about claim filing and downloading forms
- Locate providers within the PPO Network

### Log In to Client Zone at:

<https://zone.hccmis.com/clientzone>

If you prefer to speak to a professional service representative, contact the Tokio Marine HCC- MIS Group World Service Center by calling toll-free from various countries or by calling collect. The World Service Center can provide service in many different languages.

### Worldwide Travel and Medical Assistance

Atlas Travel® includes valuable travel and medical assistance services, which are available 7 days a week, 365 days a year. Contact Tokio Marine HCC- MIS Group to access any of these services.

### Medical Monitoring

Consultations with attending medical professionals during hospitalization and establishment of a single point-of-contact for family members to receive ongoing updates regarding medical status.

### Provider Referrals

Contact information for Western-style medical facilities, medical and dental practices, and pharmacies in the destination country.

### Travel Document Replacement

Assistance with obtaining replacement passports, birth certificates, visas, airline tickets, and other travel-related documents.

### Lost Luggage Assistance

Tracking service to assist in locating luggage or other items lost in transit.

### Other Travel Assistance Services\*

- Prescription Drug Replacement
- Emergency Travel Arrangements
- Dispatch of Physician

- Translation Assistance
- Credit Card / Traveler's Check Replacement

\*For a complete list of available assistance services or for more information, please contact Tokio Marine HCC - MIS Group. Travel and medical assistance services are not insurance benefits. Any travel or medical assistance service provided is not a guarantee of any insurance benefit.

## Contact Us

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