



Consent for Verification Quick Guide Certified Enrollers

IMPORTANT: Authorizing Electronic Consent to Verify Income

When a consumer fills out their application, they choose to allow Covered California to verify the information in their application electronically using the Federal Data Services Hub (FDSH) – This is called Consent for Verification. Consumers may authorize Covered California to electronically verify their information for a period of Zero (0) to Five (5) years. It allows Covered California to apply the Advanced Premium Tax Credits (APTC) and/or Cost Sharing Reductions (CSR) without the consumer having to take any action.

- Consumers who did not authorize Covered California to electronically verify income and household size for 2019 are being sent [notices](#) requesting their consent
- Consumers who are currently enrolled in a Covered California Health Plan and do not provide their consent to verify their information for the 2020 coverage year may lose their APTC and/or CSR

Follow the brief instructions below to help consumers update their consent for electronic verification in the online application.

1. Log in to your account on www.CoveredCA.com
2. Locate the “More Actions” section of the webpage (on the right)
3. Click on the “Update Consent for Verification and Tax Filing Attestation” link
4. Click on the drop-down menu “Update my Consent for” to choose the number of years (up to 5 years) to allow Covered California to check your household income
5. Select today’s date in the “Date Consent Received” box
6. Click the “Update” button on the bottom of the webpage to submit your choice

Certified Insurance Agents

Within an agent’s [Book of Business](#), found in their [CalHEERS Portal](#), two fields are provided to help agents identify those consumers who need to provide consent.

- **Years of Consent** - provides the number of years the consumer provided consent to using their information for verification purposes.
- **Date of Consent**- provides the date that the consent was provided by the consumer to use their information for verification purposes.

Years of Consent	Date of Consent
5 Years	12/22/2016
3 Years	12/22/2014
1 Year	2/12/2017