Medi-Cal to Covered California Enrollment Program Toolkit

Overview

State law enacted in 2019 authorizes Covered California to enroll consumers in a qualified health plan (QHP) automatically when they lose Medi-Cal coverage and gain eligibility for advanced premium tax credits (APTC). Covered California began its auto-enrollment program in June 2023 for consumers transitioning from Medi-Cal. Covered California will select the lowest cost silver plan available for qualifying Medi-Cal transitioning consumers to maximize premium tax credit and cost sharing support. This program will help to facilitate continuity of coverage for individuals losing Medi-Cal coverage if they effectuate their Covered California plan within 90 days of disenrollment from Medi-Cal.

Below is a list of program resources and support material for Covered California transitioning consumers, enrollment channel partners, and other stakeholders on the program and enrollment process. Check back frequently for updates.

Program Materials and Resources

Resource	Type	Description
Medi-Cal to Covered California Enrollment Program	Fact Sheet	Outline of program strategy facts.
Medi-Cal to Covered California Enrollment Program FAQ	FAQ	Document answering common questions regarding Medi-Cal to Covered California Enrollment Program.
Medi-Cal to Covered California Consumer Fact Sheets	Fact Sheet	Links to information sheets in various languages for consumers who are no longer eligible for Medi-Cal and what to expect if their health plan is moved from Medi-Cal to Covered California.
What to Expect if Your Health Plan is Moved from Medi-Cal to Covered California (English) What to Expect if Your Health Plan is Moved from Medi-Cal to Covered California (Spanish)	Videos	Short videos explaining what consumers can expect if their health plan is moved from Medi-Cal to Covered California.

Resource	Type	Description
Your Medi-Cal is Ending. How to Keep/Change/Cancel Your Covered California Health Insurance Plan. (English) Your Medi-Cal is Ending. How to Keep/Change/Cancel Your Covered California Health Insurance Plan. (Spanish) Your Medi-Cal is Ending. How to Keep/Change/Cancel Your $0 Covered California Health Insurance Plan. (English) Your Medi-Cal is Ending. How to Keep/Change/Cancel Your $0 Covered California Health Insurance Plan. (Spanish)	Videos	Videos for consumers with step-by-step instructions on how to keep, change, or cancel the plan Covered California selected for them.
Your Medi-Cal is Ending. How to Enroll in a Covered California Health Plan. (English) Your Medi-Cal is Ending. How to Enroll in a Covered California Health Plan. (Spanish)	Videos	Videos for consumers with step-by-step instructions on how to enroll in a Covered California health plan.

Resource	Type	Description
Silver 94 - $0 Premium Silver 87 - Low-cost	Notices	Sample notices to consumers whose Medi-Cal coverage is ending. The letters contain information about Covered California health plan options and the financial help available.
SB 260: Medi-Cal to Covered California Enrollment Program Plan Year 2024	Data Table	Table showing the lowest-cost silver plan by county.
SB 260: Medi-Cal to Covered California Enrollment Program Flyers	Handouts	Links to handouts for consumers in multiple languages about Covered California and the information they need specific to various plans.
Medi-Cal Appointment of Representative Form – English Medi-Cal Appointment of Representative Form – Spanish	Forms	Form to appoint an authorized representative to accompany, assist, and represent a consumer in their Medi-Cal benefits application or redetermination.
Daily Summary Email	Quick Guide	Outline of daily summary notifications sent to Enrollers by CalHEERS to the Secure Mailbox page.
Medi-Cal COVID-19 Public Health Emergency (PHE) Operational Unwinding Plan	Operational Plan	Document describing DHCS's approach to unwinding or making permanent temporary flexibilities implemented across the Medi-Cal program during the PHE and resuming normal Medi-Cal eligibility operations following the end of the PHE.