

Overview

Covered California's Renewal Period (annual redetermination process) is intended to help individuals and families retain health coverage for the upcoming enrollment year. Use the information and resources below to support Covered California members through the renewal process.

Check back frequently for updates.

Renewals

Resource	Type	Description
Renewal Quick Guide	Quick Guide	Tips and reminders for the renewal process, including links and information on Renewal Notices.
Job Aid: Renewal	Job Aid	Instructions on the Covered California renewal process.
Single Streamlined Application	Job Aid	Provides an overview of the Single Streamlined Application, with a focus on highlighting features and pages for Certified Insurance Agents (Agents), Certified Enrollment Counselors (CECs), and Plan Based Enrollers (PBEs).
Covered California Renewal Notices (CalNOD12) a- English (Coming soon) d- English (Coming soon)	Notice	Notice to consumers explaining the renewal process and the importance of retaining health insurance. NOD12A – Consumers enrolled in a plan, and eligible for Advanced Premium Tax Credit (APTC). NOD12D – Consumers who are enrolled in a dental plan only.
Financial Help Notice – CalNOD11a (Coming soon)	Notice	Notice to consumers informing them that Covered California needs their consent (permission) to see if they qualify for financial help.

Health, Dental, & Vision Plans

Resource	Type	Description
Standard Benefit Design Chart 2026	Handout	Handout to provide to consumers explaining the standard benefits and medical costs per metal tier.
2026 Regional Rates by County 2026 Regional Bronze and Silver Rates 2026 Hospital Network by County	Slide Decks	Covered California plan rates by county for plan year 2026. Covered California regional Bronze and Silver rates for plan year 2026. Covered California Qualified Health Plans hospital networks by county for plan year 2026.
Covered California Health Plans	Reference Site	Link to website outlining health insurance companies and plan rates.
Family Dental Plans	Reference Documents	Link to website outlining dental insurance companies and plan rates.
Covered California Plan Selection and Benefits	Guide	How to assist consumers with reviewing, selecting, and enrolling in a Covered California Qualified Health Plan (QHP)
Prescription Drug Overview - Bronze	Guide	Prescription drug costs, according to metal tier, for Covered California Individual health insurance plans.
Prescription Drug Overview - Silver	Guide	Prescription drug costs, according to metal tier, for Covered California Individual health insurance plans.
Prescription Drug Overview - Gold	Guide	Prescription drug costs, according to metal tier, for Covered California Individual health insurance plans.

Resource	Type	Description
Prescription Drug Overview - Platinum	Guide	Prescription drug costs, according to metal tier, for Covered California Individual health insurance plans.
Health, Dental, and Vision Plan Provider Directories	Index	Use these links to contact the Health, Dental, and Vision Plans directly for more information on the provider directories.
Vision Coverage Quick Guide	Guide	VSP and EyeMed vision coverage quick guide for Certified Enrollers.
EyeMed Summary of Benefits	Chart	EyeMed vision coverage benefits and network summary.

Helpful Tips, Tools, & Resources

Resource	Type	Description
Shop and Compare	Quick Guide	Instructions on how to navigate the updated Shop and Compare tool.
Income Guidelines 2025 Income Guidelines 2026	Handout	Handout provided to consumers showing Federal Poverty Level Guidelines.
Income Guidelines 2025 (Spanish Version) Income Guidelines 2026 (Spanish Version)	Handout	Handout provided to consumers showing Federal Poverty Level Guidelines.
Countable Sources of Income	Guide	Reference guide on what to count for income for APTC/CSR.

Resource	Type	Description
Income Section	Job Aid	A step-by-step guide to assist enrollers with the income section of the online application.
Conditional Eligibility	Quick Guide	Information on the reminder notice sent to consumers in a conditional eligibility status and how you can assist them in providing documentation to Covered California.
Medi-Cal to Covered California Enrollment Program	Toolkit	List of resources and support materials for consumers transitioning from Medi-Cal to Covered California.
Medi-Cal to Covered California Manual Automatic Plan Selection	Quick Guide	Guide explaining CalHEERS functionality to help certain consumers transitioning from Medi-Cal change their tax filing status to gain eligibility for a Covered California plan with financial help.
Medi-Cal to Covered California Automatic Plan Selection	Quick Guide	Guide outlining how Covered California either automatically adds consumers to an existing health plan enrollment or automatically selects the Lowest Cost Silver plan for the consumer.
Medi-Cal to Covered California Dashboard	Video	Video explaining the Medi-Cal to Covered California Transition (MCT) dashboard that appears on a consumer's CalHEERS Case when they become eligible for the Medi-Cal to Covered California automatic plan selection (APS).
Assisting Medi-Cal Eligible Consumers	FAQ	Questions and answers regarding assisting consumers in Medi-Cal.
Hearing Aid Coverage for Children Program – English Hearing Aid Coverage for Children Program – Spanish	Fact Sheet	Provides details of the Department of Health Care Services' Hearing Aid Coverage for Children Program.

Resource	Type	Description
Understanding ROP and Auto-Discontinuance Guide	Quick Guide	Information on conditional eligibility status and how you can assist consumers in providing documentation to Covered California.
Enroller Portal Overview	Quick Guide	Provides an overview of the Enroller Portal for Agency and Entity users.
Certified Enroller Portal Search	Training Guide	Instructions on how to effectively use the “Search” functionality in the Agent or CEC Portal.
Consent for Verification Quick Guide	Quick Guide	Information on consumer consent for verification to avoid loss of Advanced Premium Tax Credit (APTC) or Cost-Sharing Reductions.
Consent for Verification and Tax Attestation	Quick Guide	Guide on how to help consumers who receive a notice regarding their previous year tax information.
Delegation and Delegation Change	Policy	Guidance on consumer delegation for Certified Enrollers.
Search and Filter Active Delegations	Quick Guide	Informs users how to access their Book of Business report to view, export, and search and filter active and pending Consumer delegations.
Add an Event	Portal	Link to request to add an event to the Covered California Events page so consumers can attend enrollment events in their community.

Agent Resources

Resource	Type	Description
Agency Manager Toolkit	Toolkit	Resources for Agency Managers to assist with viewing and exploring a Book of Business, transferring delegated consumers with the agency, adding new agents and admin staff to the agency, and much more.
Approved Admin Staff Role Toolkit	Toolkit	Resources for Approved Admin Staff to with the online application support, managing Agency delegations (Level 2 only) crating new profiles and Agents (Level 2 only), and much more.

Consumer-Facing Resources

Resource	Type	Description
CalHEERS Reset and Retrieve Username	Quick Guide	Guide to help consumers reset and/or retrieve their username or password in CalHEERS.
Consumer Delegation	Quick Guide	Form for consumers to use to delegate a Certified Enroller.

Contact Covered California

Resource	Type	Description
Covered California Service Center Operating Hours	Schedule	Service Center hours of operation for consumers and certified enrollers.
Regional Field & Account Representatives	Handout	Contact information for our field and account team representative by region within California.