

IEHP FACT SHEET | October 2026

With a mission to heal and inspire the human spirit, Inland Empire Health Plan (IEHP) is the largest publicly operated Dual Eligible Special Needs Plan in the country. Established in 1996, IEHP supports 1.4 million Riverside and San Bernardino County residents enrolled in Medicaid, IEHP DualChoice (those with both Medi-Cal and Medicare) and Covered California. Today, IEHP has a robust network of quality doctors throughout our two counties and nearly 3,800 team members who are fully committed to the vision: We will not rest until our communities enjoy optimal care and vibrant health.

MISSION

We heal and inspire the human spirit.

VISION

We will not rest until our communities enjoy optimal care and vibrant health.

VALUES

We do the right thing by:

- Placing our members at the center of our universe.
- Unleashing our creativity and courage to improve health and well-being.
- Bringing focus and accountability to our work.
- Never wavering in our commitment to our members, providers, partners and each other.

PROGRAM MEMBERSHIP

Medi-Cal	1,321,983
IEHP DualChoice Medicare-Medicaid Plan	38,185
IEHP Covered	34,078
TOTAL	1,394,246

PROVIDER NETWORK

PCP	1,488
Specialists	2,817
Behavioral Health	3,453
Hospitals	34
Other (Vision, therapist, midlevel, mobile PCP, no assignment PCP, urgent care)	2,570
TOTAL	10,362

MANAGED CARE ENROLLMENT OVERVIEW

IEHP is the largest publicly operated Dual Eligible Special Needs Plan in the country. It is the largest Local Initiative plan in the Inland Empire region, serving more than 90% of the Medi-Cal managed care market compared to its commercial counterpart, Molina Healthcare.

ACCREDITATION AND ACHIEVEMENTS

CCA NCQA Health Equity Accreditation

IEHP achieved Health Equity Accreditation status from the National Committee for Quality Assurance (NCQA) for Covered California (CCA). This accreditation focuses on building an internal culture that supports the organization's external health equity work and identifies opportunities to reduce health inequities and improve care. IEHP received 100% passing scores for all assessed accreditation standards.

Provider Experience Survey

IEHP landed in the 100th percentile national ranking for overall provider satisfaction. IEHP ranked above the 98th percentile in every category from pharmacy to provider relations to call center. Most notably, 98.2% of providers shared they would recommend IEHP to other physician practices.

Great Place To Work® Certification™

IEHP was certified as a Great Place To Work® for a sixth year in a row! Great Place To Work® certification recognizes employers who create an outstanding employee experience based on various criteria. This designation was made possible thanks to our positive response rate to the annual team member engagement survey.



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Elected Representative

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IEHP EXECUTIVE OFFICERS

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