



Special Enrollment Frequently Asked Questions Certified Enrollers

When do consumers qualify for a Special Enrollment?

Outside of the Open Enrollment period, a consumer may be qualified for Special Enrollment for the following reasons:

- Lost or will soon lose my health insurance
- Permanently moved to/within California
- Had a baby or adopted a child, or became a foster parent to a child
- Got married or entered into domestic partnership
- Returned from active duty military service
- Gained citizenship/lawful presence
- Member of a Federally Recognized American Indian or Alaska Native Tribe

Consumers do not need to be previously or currently enrolled in a Covered California plan to qualify.

Do you have a consumer that will be losing Minimum Essential Coverage (MEC) in the near future?

A consumer may be currently enrolled in coverage and aware of the date their coverage will expire. If they would like to proactively enroll with Covered California **more than one month*** in advance, contact a Covered California Service Center. For any applicant seeking coverage that is not more than one month in advance, Certified Enrollers may complete the application and select the “Loss of MEC” qualifying life event to get an expected coverage start date the following month.

*Consumers may report a Loss of MEC up to 60 days in advance

Do you have a consumer that needs to report a change in income?

Consumers should report any income increases or decreases during the coverage year, especially if the change in income is over 10%. Maintaining up to date income reporting will ensure that the consumer is receiving the appropriate amount of APTC (Advanced Premium Tax Credits) during the year and help avoid the need to reconcile (pay back) tax credits when filing taxes.

Reporting an Income Change during SEP:

- Access the consumers application to Report A Change
- Special Enrollment screens appear (pictured right) at the beginning of the Report a change process when **Report a Change** is selected from the *Consumer Home* page.
- If there is no qualifying life event (example: *Loss of MEC, Birth of A Child*) for the consumer select “**None of the Above**”

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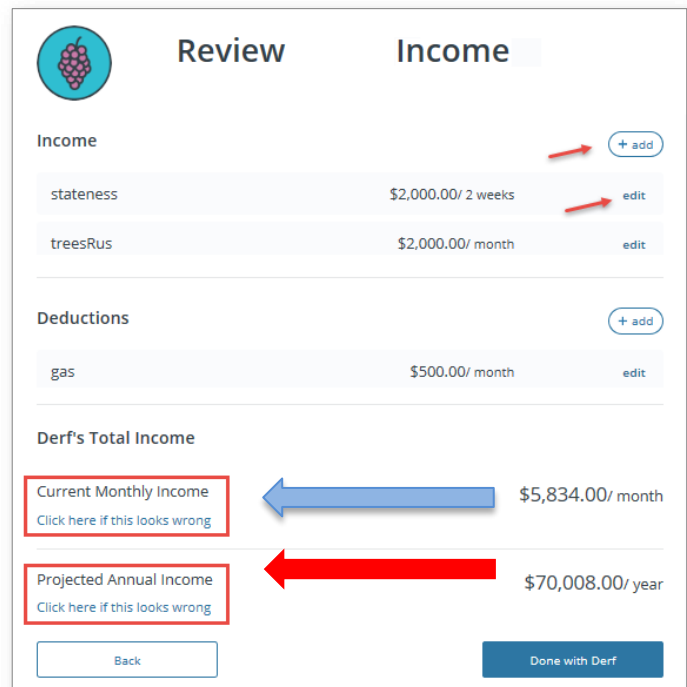
- If the “**None of the Above**” is selected, normal rules for Report a Change are applied.
- Navigate to the Income Section to update the consumer income
- **Life Event Date:** If the Life Event is more than 60 days in the past, the consumer will not qualify for Special Enrollment and must wait for Open Enrollment to enroll or change enrollment.
- If the income change reported results in new APTC eligibility, or adjusts the amount of existing APTC, the consumer can move forward with plan selection.
- The new plan will reflect the adjusted amount of APTC available to the consumer

How should self-employed or seasonal workers report their income?

Consumers that are self-employed or are seasonal employees may have difficulty reporting their income accurately as it can be subject to change or irregularity. If a consumer is unable to use their current monthly income to accurately determine what their annual income may be and they do not report changes to monthly income throughout the year, they may be required to reconcile APTC when filing taxes.

The consumer application has important features Certified Enrollment Reps should consider when assisting consumers in these scenarios:

- Consumers can edit their Total Expected Yearly Household income
 - If the Total Expected Yearly Household Income displayed does not align with a consumer’s expectations, they can manually input their projected annual income. This will override their reported current monthly income and adjust their APTC eligibility accordingly.
- Consumers can adjust the amount of APTC they receive monthly or choose to collect it at the end of the year
 - If a consumer is not able to predict their annual income accurately and is concerned about reconciling APTC when filing taxes, they can choose to have all or part of their premium assistance sent directly to the insurance company monthly or to wait to receive the premium assistance as annual tax credit.



Review Income

Income + add

Source	Amount	Action
stateness	\$2,000.00/ 2 weeks	edit
treesRus	\$2,000.00/ month	edit

Deductions + add

Source	Amount	Action
gas	\$500.00/ month	edit

Derf's Total Income

Current Monthly Income Click here if this looks wrong	\$5,834.00/ month
Projected Annual Income Click here if this looks wrong	\$70,008.00/ year

Back Done with Derf



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How does a consumer reconcile APTC with the actual premium tax credit on their return?

If a consumer's actual allowable tax credit (based annual household income and family size) on their tax return is less than the advanced tax credit (APTC) they received during the coverage year the difference will be subtracted from the consumer's refund or added to their balance due. The repayment amount is subject to limitations on additional taxes (see below). If the consumer's actual allowable tax credit is more than the advanced tax credits they received during the coverage year, the difference will be added to their refund or subtracted from their balance due.

What are the limitations on additional taxes?

The IRS limits the amount of excess APTC a consumer must repay. The limits are based on a consumer's household income and filing status. If the household income reported on their tax return is 400 percent of the FPL or higher, they must repay the full amount of APTC that exceeds their actual premium tax credit for which they were eligible.

Household Income Percentage of Federal Poverty Line	Limitation Amount for Single, Married Filing Separately, and HOH taxpayers	Limitation Amount for all other filing statuses
Less than 200%	\$300	\$600
At least 200%, but less than 300%	\$750	\$1,500
At least 300%, but less than 400%	\$1,250	\$2,500
400% or more	No limit	No limit

Source: https://apps.irs.gov/app/vita/content/02/02_04_010.jsp?level=basic