



Certified
Insurance
Agent

New! Auto-Renewal and Premium Assistance

Consumers who renew or auto-renewed will receive a notice confirming that they have been renewed. If auto-renewed consumers contact Covered California before December 15, they can change their consent and be re-evaluated for premium assistance for January 2015. **If they update their consent after December 15, they may be required to pay for the full premium amount for at least one month, based on the day that their eligibility is re-determined.**

After December 15, 2014, consumers may seek your help if their health insurance has been auto-renewed and they are no longer receiving premium assistance because they did not provide consent to verify their household income. Certified Insurance Agents can assist consumers in updating their consent. However, agents will need to call the Agent Service Center to have Covered California re-determine eligibility and restore premium assistance for 2015.

If the consumer does not agree to update their consent now, explain to them that they will not be able to receive premium assistance. Consumers have until December 15 to update their consent and receive premium assistance for January 2015. After December 15, consumers may be required to pay for the full premium amount for at least one month, based on the day that their eligibility is re-determined.