



**Certified**  
*Insurance*  
*Agent*

## New! Termination Update

### ***Terminate Participation Link is Active***

The “Terminate Participation” link is active if the consumer’s case has been auto-renewed, whether passively or actively, and a plan has been selected for 2015.

The “Terminate Participation” link will terminate both 2014 and 2015 plan benefit years. Agents who click on the termination participation link after December 1, 2014 will end the 2014 coverage as of 12/31/14 and cancel the 2015 renewal coverage.... Read more.

### ***Terminate Participation Link is Not Active***

The link will remain inactive if the 2015 plan selection is not complete. The consumer’s auto-renewal started but is not complete because the health plan is no longer available.

If you have consumers who may have requested terminations before December 1, 2014, please contact the Agents Service Center at 1-877-453-9198.