

“ Strength in Unity ,,”



## Crisis Management

*Reducing the likelihood of a critical external risk impacting an organisation and helping clients to be better prepared for such events, are core tenets of our crisis management and risk advisory services.*

Another is being there when the unthinkable happens. Our teams have extensive experience acquired over many years, and our clients include the world's most successful leaders in their respective fields.



# Crisis Management



## Crisis Prevention

**Organisations should understand their vulnerabilities and how to best manage these in the event of a crisis to limit or negate the impact to the continuity of operations.**

A robust prevention plan identifies and protects the assets, resources and personnel that have the greatest impact on the continuity of operations. Our team design Crisis Management Plans that consider your business operations and corporate structure. Unity will assist you to integrate these plans 'enterprise-wide' and provide on-going support and consultancy where required. Our services include:

- > Review of existing Crisis Management Plans
- > Design of Crisis Management Plans
- > Travel risk management, intelligence and a global risk map via a dedicated portal with detailed profiling of more than 180 countries and their main cities
- > Travel security training
- > Briefings, bespoke training and exercises for executives who may be part of a corporation's crisis management or incident management team

## Crisis Response

**Our Crisis Response division specialises in responding to incidents of kidnap, extortion and illegal detention and specific threats to do harm to our clients and their business operations.**

Acting within the law and with an understanding of public policy issues, we aim to secure the safe release of hostages and the removal of any threats in such a way that does not detract from our clients' reputation, operations, strategies and plans.

We operate worldwide providing immediate response with linguistic support. Our team of specialists is supported by forensic psychologists, behavioural profilers, forensic linguists, work place violence experts and post-traumatic stress counsellors.

Our clients include: multinational corporations in all sectors; governments; NGOs, humanitarian and development organisations; media companies; sporting teams; celebrities; and families. We support our clients via a wide range of services including:

- > 24/7 access to our multi-lingual Response Operations Centre

- > Strategic and tactical advisory services from first notification until the end of an incident, at the scene and at the corporate headquarters
- > Advice on the design and behaviour of crisis management teams during an incident
- > Family support and the provision of personal security where required
- > Advice and assistance on relationships with government authorities
- > Negotiation design
- > Media management
- > Post incident victim support, repatriation and rehabilitation including post-traumatic stress counselling



**TOKIO MARINE  
HCC**

**Unity is the exclusive provider of crisis response services to holders of Special Risks insurance written by Tokio Marine HCC.**