Vision Coverage Quick Guide for Certified Enrollers

Covered California's Pathway to Vision Coverage – EyeMed, Vision Service Plan (VSP) and Superior Vision

Covered California has partnered with EyeMed, VSP®, and Superior Vision to offer an optional vision coverage pathway. Consumers can shop for EyeMed, VSP Individual Vision Plans, and Superior Vision benefits via the Covered California Vision page.

While adult vision care is important for Covered California members, it is not a benefit covered by all plans under the Affordable Care Act, and eligibility and enrollment are handled directly through the vision insurance company. Vision services for children **are** a benefit covered by all plans and are included in all health insurance plans purchased through Covered California.

Enrollment in vision insurance plans is available year-round—both during and outside of the Open Enrollment Period.

Covered California EyeMed Vision Coverage

View the EyeMed Summary of Benefits handout that details the three individual vision insurance plans offered to Covered California consumers, including In-Network and Out-of-Network options:

- Bright Vision Benefits Plan
- Bold Vision Benefits Plan
- Healthy Vision Benefits Plan

Consumers must contact EyeMed directly for any EyeMed-related questions.

Information is available at coveredca.eyemed.com for the following:

- Consumer enrollment
- Doctor or vision insurance plan information
- Designation of Agent of Record
  - Consumer must first contact billing or claims
  - Request HIPAA form
  - Complete and return HIPAA form
- Certified Covered California appointment information

Benefits and Provider Questions – (844) 225-3107

Monday – Saturday, 4:30 a.m. to 8 p.m. PST

Sunday, 8:00 a.m. to 5:00 p.m. PST

Billing and Policy Change Questions – (844) 225-3107

Monday – Friday, 5:00 a.m. to 6:00 p.m. PST

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Covered California VSP Vision Care

VSP Network Providers: VSP members can choose from the largest national network of independent doctors and participating retail chains with 94,000 access points, including Costco® Optical, Walmart® and Sam's Club®.

Consumers must contact VSP directly for any VSP related questions:

Phone Number: (800) 410-1857 for the following:

- Enrollment assistance
- VSP account issues
- Doctor or vision insurance plan information
- Request for Agent of Record (request must be in writing)

VSP Consumer Service Center Hours

Monday - Friday, 5:00 a.m. to 8:00 p.m. PST

Saturday, 7:00 a.m. to 8:00 p.m. PST

Sunday, 7:00 a.m. to 7:00 p.m. PST

For enrollment details and complete vision insurance plan information, visit vspdirect.com/4CA/welcome.

Covered California Superior Vision

Superior Vision Network Providers: Enrollees get access to over 100,000 In-Network eye care professionals and 50 of the top 50 major retail optical chains. Shop at each of the nation's top 10 retailers, including Costco, LensCrafters and Walmart, or online at ContactsDirect, glasses.com and more.

More information available on Super Vision site superiorvisionplans.com or by calling (833) 393-5433.